



FIRST CALL FOR HELP

(352) 732-4444

Quick Guide

Revised January 2008

Marion County Homeless Council's First Call for Help is affiliated with



United Way of Marion County

ABUSE-Adult, Child and Domestic (Abuso-Adultos, Adolescentes y Domestico)
 Abuse Hotline- Children, Disabled and Elderly..... 800-962-2873
 Arnette House.....622-4432
 Child Abuse Prevention Project...334-1330
 Children's Advocacy Center (Kimberly's Cottage).....873-4739
 Guardian Ad Litem.....369-2525
 Parent Helpline..... 800-352-5683
 Domestic Violence Center 351-4009
 Rape Crisis Center 622-8495
 Family Visitation Center 840-5740
 Mount Dora Children's Home 383-9906

ADOPTION (Adopción)
 Children's Home Society732-1412
 Healthy Families732-1355

AIDS AWARENESS (Educación / Prevención Sobre el SIDA)
 AIDS Hotline 800-342-AIDS
 AIDS Awareness (ESPAÑOL) . 800-344-7432
 Soul Harvest WW&P Ministries .. 680-1240

CHILDCARE (Cuidado Infantil)
 Childhood Development Services ... (CDS)
 (CDS) Head Start629-0055 ext. 361
 (CDS) Resource and Referralext. 329

CONSUMER INFORMATION (Información al Consumidor)
 Better Business Bureau....1-800-275-6614
 Consumer Hotline.....1-800-HELP-FLA
 Fed. Trade Commission ... 1-877-382-4357
 Chamber of Commerce .629-8051 ext. 239

COUNSELING & MENTAL HEALTH (Consejería y Salud Mental)
 Alpha Center (pregnancy).....629-4357
 Brave hearts Counseling, Inc..... 867-8477
 Community Links Inc..... 347-2700
 Counseling & Resource Center...861-8044
 Crossings Treatment Center.....867-9848
 The Centers: Administration.....291-5456
 (Access to Services)..... 291-5500
 Crisis Line .. 629-9595 or 732-1732
 Save a Friend Hotline 877-737-4363
 Growing Well Family B. Services 465-2444

DISABILITIES (Incapacidad)
 Advocacy Center for Persons Disabilities 800-342-0823
 Assoc. Retarded Citizens..... 387-2210
 Blind Services..... 800-443-0908
 Center for Independent Living ...368-3788
 Disability Hotline..... 888-838-2253
 Epilepsy Services..... 800-330-9746
 Florida Center for the Blind873-4700
 FDLRS/Child Find.....591-4300
 Isaiah Foundation..... 804-6809
 Multiple Sclerosis Support245-0092
 National Alliance for the Mentally Ill 368-2405
 Social Security Admin..... 800-772-1213
 Vocational Rehabilitation 732-1290
 We Who Care..... 629-1903

DISASTER PLANNING/ RELIEF (Prevención de Desastres y Ayuda)
 American Red Cross..... 622-3457
 FEMA..... 800-621-3362
 Marion Cty Emergency Mgt622-3205

EDUCATION / LITERACY (Educación / Literaria)
 CFCC 237-2111
 Early Learning Coalition /Voluntary Pre-K Program & Success By 6 (Early Childhood Programs)..... 369-2315
 Howard Academy 629-7082
 Marion County Adult and Comm Technical Education.....671-7200
 Marion Co. Even Start GED.....620-7652
 Marion Co. Public Schools 671-7700
 Marion Co. Literacy Council.....690-7323
 Marion Technical Institute..... 671-4765
 Rasmuss College..... 629-1941
 Take Stock in Children 369-2178
 Webster University 861-9330

EMERGENCY SHELTER (Albergue de Emergencia)
 Arnette House (Youth) 622-6135
 Domestic Violence/Rape Crisis ...622-8495
 Interfaith Emergency Services (Women and Children)..... 629-8868
 Salvation Army..... 732-8326

TRANSITIONAL HOUSING
 Interfaith Emergency Services.... 629-8868
 Salvation Army 732-8326

Shepherd's Lighthouse..... 347-6575
 (Evenings & Weekends).....347-8786
 Hands of Mercy Teen Mater.347-4663

EMPLOYMENT & JOB TRAINING (Empleo y Entrenamiento de Trabajo)
 Assoc. Retarded Citizens ... 387-2210
 Action Day Labor..... 622-8810
 One Stop Workforce 732-1700
 Experience Worksext.1151
 Job Corpsext.1749

Mahogany Review Research/Develop. Center..... 368-1900 or 368-2002

FAMILY & YOUTH PROGRAMS (Programas de Familia y Adolescentes)
 Big Brothers/Big Sisters.....840-5757
 Boys & Girls Club690-7440
 Boy Scouts..... 624-3937
 Youth Reach 624-2001
 Girl Scouts..... 694-4425
 Juvenile Assessment Ctr ... 840-5840
 PACE Center for Girls.....369-0571
 Parent Hotline.....800-352-5683
 YMCA.....368-9622
 Strength of the Young 671-3970
 MCPS REACH Program 671-6872

FINANCIAL/INCOME ASSISTANCE (Asistencia para Ayuda Financiera)
 Community Action.....732-3008
 Food Stamps..... 866-762-2237
 Social Security Admin...800-772-1213
 St. Vincent de Paul.....245-2915
 TANF (Temporary Assistance for Needy Families) 877-891-6445
 Worker's Comp 800-342-1741

FOOD / CLOTHING (Comida/Ropa)
 Annie Johnson Center489-8021
 Brother's Keeper.....622-3846
 Comm. of Gratitude, Inc288-3499
 Help Agency of the Forest ...625-1900
 Interfaith629-8868
 Meals on Wheels620-3437
 Operation Compassion (Food only).... 690-6822
 Round-Up Soup Kitchen.....369-6362
 Salvation Army.....732-8326
 SHARE (Food only).....800-536-3379
 Shores Skills Bank.....687-4848
 St. Theresa Catholic Church 245-1359
 WIC.....622-1161

This guide lists agencies according to the "primary" service it provides and is not an all-inclusive listing of community services nor does it list all of the services provided by each agency. For changes, corrections or to add your agency, contact:

Scott Stevenson at (352) 732-4444 or fchcoord@mhomelesscouncil.org



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HEALTH EDUCATION/INFORMATION (Información /Educación de Salud)

Alpha Center (pregnancy).....629-4357
 American Cancer Society.....629-4727
 American Heart Association. 800-275-0803
 American Red Cross..... 622-3457
 Elder Help Line..... 800-262-2243
 Florida Kid Care..... 888-352-5437
 Well Care Inc 877-621-8511
 La Leche League of MC.....369-8328
 March of Dimes.....629-7555
 Marion Co. Medical Society.....732-8883
 MRMC Health Resource Line.....867-8181
 Marion Co. Sickle Cell Found..... 732-4412
 Women's Pregnancy Center.....351-1294

HEALTH CARE SERVICES

(Servicios de Cuidado y Salud)

Children's Medical Services369-2100
 Early Intervention / DEI.....800-334-1447
 Community Health Services 732-6599
 Hampton Campus..... 873-5881
 Healthy Start..... 629-0137 Ext. 2275
 Healthy Families 732-1355
 Hospice of Marion County..... 873-7440
 Transitions.....854-5200
 Medicaid (to apply)..... 866-762-2237
 Medicaid Consumer Relations.... 732-1349
 Medicare..... 877-267-2323
 Marion Co. Health Dept..... 629-0137
 Belleview office..... 245-7520
 Reddick office..... 591-2470

We Care... (Referrals through Community Health Services or Marion Co. Health Dept.)

HOSPITALS (Hospitales)

Ocala Regional Medical Center....401-1000
 Munroe Regional Medical Center..351-7200
 Shands Hospital..... 800-749-7424
 Shriner's Hospital/Children... 800-237-5055
 VA Hospital..... 800-324-8387
 West Marion Comm. Hospital 291-3000
 Thomas E. Langley Medical Ctr... 793-5900

HOUSING - LOW INCOME

(Vivienda para Personas de Bajos Ingresos)

City of Ocala SHIP Program.....629-8322
 Florida Low-Income Housing Association
 888-563-1110
 Greater Ocala CDC..... 351-4075
 Habitat for Humanity..... 351-4663
 Ocala Housing Authority..... 369-2636
 Marion County SHIP Program..... 671-8770
 VFW Retirement Home 236-0823

INFORMATION & REFERRAL (Información y Referencias)

Center for Independent Living ... 368-3788
 Early Learning Coalition /Voluntary Pre-K Program & Success By Six (Early Childhood Programs)..... 369-2315
 Marion Co. Children's Alliance ...438-5990
 First Call For Help..... 732-4444

LEGAL ASSISTANCE (Asistencia Legal)

Fla. Bar Call-A-Law.....850-561-1200
 Fla. Bar Lawyer Referral 800-342-8011
 Community Legal Services..... 629-6257

MONEY & CREDIT COUNSELING

(Consejería Sobre Credito y Dinero)
 Consumer Credit Counseling867-1865

PARKS & RECREATION

(Recreación y Parques)

Brick City Park401-3900
 Boys & Girls Club690-7440
 Boy Scouts624-3937
 Girl Scouts694-4425
 Lillian F. Bryant Com. Ctr 629-8389
 Ocala Rec. & Parks.....368-5550
 Special Olympics /Marion Cty ...671-1434
 Sheriff's Youth Ranch.....447-2259

SENIOR SERVICES

(Servicios de Mayor Edad)

AARP..... 888-687-2277
 Adult Protective Services.....732-1478
 Alzheimer's Association..... 800-272-3900
 Blessed Trinity Adult Care.....671-2823
 Elder Helpline..... 800-262-2243
 Experienced Care.....401-1844
 Home Instead.....622-6447
 Marion Co Senior Services 620-3501
 Multi-Purpose Senior Center.....629-8351
 Prestige 55.....671-2153
 RSVP (Retired Senior Volunteer Program) and Pathways291-4444
 Seniors vs. Crime.....402-6068
 Social Security Admin..... 800-772-1213

SUBSTANCE ABUSE

(Abuso de Sustancias Nocivas)

AA, Al-Anon, Alateen.....867-7819
 CATS Inc.....732-2287
 Christian 12 Step Ministries732-0877
 Chrysalis Counseling Assoc.624-2321
 Cocaine Anonymous 800-347-8998
 Community Council Against Substance Abuse..... 629-8231

SUBSTANCE ABUSE (continued)

Crossings.....867-9848
 Narcotics Anonymous.....368-6061
 National Drug Helpline...800-662-4357
 Perspectives.....237-7712
 Phoenix House.....595-5000
 Ten Broeck Hospital671-3130
 The Centers.....732-1732
 VA Substance Abuse... 800-324-8387
 Inpatient.....ext. 6764
 Outpatient.....ext. 6089

THRIFT STORES

(Almacén de Artículos Usados)

Brother's Keeper.....622-5544
 Divine Providence.....873-8544
 Habitat ...Ocala401-0075
 Dunnellon522-0027
 Hospice of MC-Belleview.....245-8175
 Hospice of MC-Home pick-up.873-7441
 Hospice of MC-Ocala.....237-7707
 Hospice of MC-S.S. Shores...680-9698
 Humane Society.....732-8424
 Interfaith
 Ocala351-3541
 Reddick591-4400
 Integrity House of Bargains....401-3733
 Presbyterian Thrift Store.....687-0183
 Salvation Army (hm pick-up) ..732-4469
 Salvation Army-Belleview..... 347-6113
 Shepherd's Lighthouse.....347-6575
 St. Theresa's-Belleview.....245-2915

TRANSPORTATION (Transportación)

American Cancer Society's Winn-Dixie Hope Lodge338-0601
 Angel Flight Southeast ...800-352-4256
 Marion Transit.....620-3071
 Sun Tran.....401-6999

VETERANS SERVICES

(Servicios para Veteranos)

American Red Cross.....622-3457
 MC Veterans Services.....671-8422
 VA Hospital.....800-324-8387
 VA Helpline.....800-827-1000
 VA Substance Abuse.....800-324-8387
 Vets Helping Vets..... 401-9788

VOLUNTEER OPPORTUNITIES

(Oportunidades para Voluntarios)

Contact the organization or agency directly for volunteer opportunities and qualifications.